



POLICY AGREEMENT

Liquid Lifestyles, Inc. • P.O. Box 40268, Bay Village, OH 44140 • info@LiquidLifestyles.com • www.LiquidLifestyles.com

THIS FORM MUST BE COMPLETED PRIOR TO FIRST SCHEDULED LESSON

Thank you for choosing Liquid Lifestyles Premier Swim Instruction! We are committed to providing you with the very best swimming experience possible. Please don't hesitate to contact your Liquid Lifestyles coach at anytime with questions and/or feedback. We look forward to assisting you in achieving your personal swimming goals!

Please read the following statements and initial where appropriate.

PAYMENTS:

A one-time, non-refundable, initial consultation fee of \$20 is required by ALL new participants and is due at time of consultation. Payment for all swim lesson packages and/or single lessons must be paid in full on or before the date of your first scheduled session. Acceptable forms of payment include cash or check, payable to Liquid Lifestyles, Inc. _____ (Initial)

All swim lesson packages, including gift certificates, will expire **one calendar year** from the date of purchase. Lesson packages are **non-transferable** and must be completed in full by the individual cardholder. _____ (Initial)

CANCELLATION:

Cancellations must be made at least **24 hours** in advance. Same-day cancellations and "no shows" will be charged in full and will not be rescheduled. It is under the discretion of the instructor if lessons may be rescheduled for emergency situations only. _____ (Initial)

Semi-private lessons of 2-3 students must be conducted with all persons in attendance. It is the responsibility of the group to verify that all participants are at each session. There are no make-up sessions for an individual group member. _____ (Initial)

All lessons will run within the time frame allotted for and will not be adjusted due to a late arrival. _____ (Initial)

REFUNDS:

If you are unable to complete your swim lesson package, for medical reasons only, a credit will be issued for your remaining sessions. A note from your physician validating your cessation will be required to obtain credit. _____ (Initial)

SCHEDULING:

Participants are responsible for contacting and scheduling lessons directly with coach and are not guaranteed availability. Days / times / facility arrangements may change without notice. Pool and coach availability can be viewed online @ www.LiquidLifestyles.com _____ (Initial)

FACILITY ACCESS

All participants are required to show proof of YMCA membership as well as the Liquid Lifestyles' Swim Pass card prior to being allowed access into the facility for lessons. Liquid Lifestyles' Swim Pass cards are obtained by coach after purchase of a new lesson package. _____ (Initial)

NON – MEMBERS / PROGRAM MEMBERSHIP: (if applicable)

Participation in a Liquid Lifestyles program requires that ALL non-members register for a YMCA Program Membership. Applications and fees must be submitted prior to the first scheduled lesson and be renewed annually by the individual cardholder for \$25/year. YMCA program members are permitted usage of the pool and locker room facilities during lesson times only. All other areas are strictly prohibited and reserved for members only. To learn more about the benefits of becoming a member please see a YMCA associate. _____ (Initial)

If you have any further questions regarding the Liquid Lifestyles, Inc. Policy please write to: info@LiquidLifestyles.com

I have read the Liquid Lifestyles, Inc. Policy and agree to its terms.

DATE: ____/____/____ PARTICIPANT'S NAME: _____

PARTICIPANT'S SIGNATURE: _____

PARENT / GUARDIAN'S SIGNATURE (if signing for a minor)